## ST BARNABAS COUNSELLING CENTRE



Welcome to our 2023 newsletter.

St Barnabas has experienced a number of challenges this last financial year. We needed to locate to new premises for 6 months whilst renovation work was being carried out at our original site. This involved a big investment in time and resources for all the counsellors and clients to make the necessary adjustments.





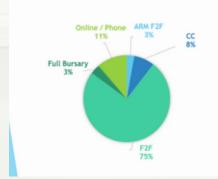
No. Clients	No. of Sessions
Registered Over	Provided Over
Last 3 Years:	Last 3 Years
2021	2021
	2853
2022	2022
215	3335
2023	2023
101	1070

# Other key achievements and developments:

## Postcode Districts in Norfolk - Current Clients:

Out of 36 postcode districts in Norfolk we currently have at least 1 client living in 29 of these districts. Covering 81% of Norfolk.

#### Types / No. of Sessions Provided in 2023



Row Labels	No. of Sessions
ARM F2F	115
cc	311
F2F	3057
Full Bursary	135
Online / Phone	454
Grand Total	4072

Opening our doors to clients of refugee, asylum seeker, and migrant backgrounds:









Images courtesy of Freedom from Torture/Alice Skinner

In response to the war in Ukraine and other international crises, we decided to expand our services to refugee, asylum seeker and migrant clients. Although this work can be costly as it requires additional resources such as using interpreters, we wanted to play our part in supporting some of societies most marginalised.



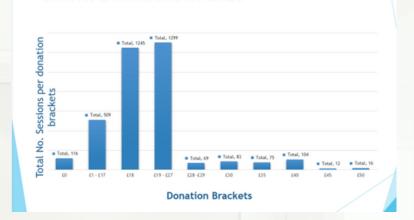
In addition to this we are continuing to support clients from Norwich and Norfolk with recovery and healing from grief and loss, trauma processing and management of anxiety, depression, suicidal ideation and relationship difficulties.

On a lighter note, we are looking forward to developing plans for our 50th year anniversary next year and are pleased to also be developing an Alumni group of ex-St Barnabas Counsellors who would like to remain involved in some capacity with the legacy of the organisation and the delivery of our meaningful services in the community.





Meanwhile, we continue to try
to bring in additional funds
through client donations, grant
applications and diversifying
our income streams through
professional development
opportunities, room rental and
the securing of new contracts.



Clients Donations in 2023

For 2024, we look forward to delivering counselling to students from Norwich University of the Arts and a small cohort of clients who are at risk of homelessness. We are refining our Strategic Plan and look forward to continuing to deliver interesting professional development opportunities for our counsellors and the wider counselling community in Norwich & Norfolk.

### **Client Testimonials:**

"St Bs has helped me to heal and move forward. The compassion, warmth and understanding I was afforded during my sessions has been some of the most valued of my life and I will always be appreciative."

(Bursary Client)

"Since I entered UK, I felt abandoned. I thought no one cares about me. Since I started these counselling sessions, I feel I'm valuable and there is someone I can share what I went through.

Knowing that made me come out of feeling a loser to a hopeful person."

(ARM client)